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FOR IMMEDIATE RELEASE

Detroit Area Agency on Aging Receives 3 Year Accreditation from NCQA

The Detroit Area Agency on Aging (DAAA) is proud to announce that they have received 3 Year Accreditation from National Committee for Quality Assurance (NCQA) in Case Management for Long-Term Services and Supports (CM-LTSS)!

NCQA's Accreditation of Case Management for LTSS program is designed for home and community-based organizations, health plans that only provide LTSS benefits and other organizations that coordinate LTSS. It can be used to align goals and approaches to LTSS across payers and providers. This is a voluntary review process with high standards to encourage organizations coordinating CM-LTSS to achieve a high level of performance, increase adherence to care guidelines and create an environment of continuous improvement.

NCQA Accreditation standards are developed with input from researchers in the field, the LTSS Advisory Committee and standing committees, both purchasers and operators of LTSS programs, state and federal regulators and other experts. The standards include eight areas which include Program Description; Assessment Process; Person-Centered Care Planning and Monitoring; Care Transitions; Measurement and Quality Improvement; Staffing, Training and Verification; Rights and Responsibilities; and Delegation.

About Detroit Area Agency on Aging

Established in 1980, the Detroit Area Agency on Aging (DAAA) is a nonprofit agency that serves older adults, adults with disabilities and caregivers residing in Detroit, the five Grosse Pointes, Hamtramck, Harper Woods and Highland Park. We are one of 16 Area Agencies on Aging in the state of Michigan and 622 in the nation. Our mission is to educate, advocate and promote healthy aging to enable people to make choices about home and community-based services and long-term care that will improve their quality.

For more information, call (313) 446-4444 or visit <http://www.DetroitSeniorSolution.org>.

About National Committee for Quality Assurance

The National Committee for Quality Assurance (NCQA) is a private, nonprofit organization dedicated to improving health care quality. Since its founding in 1990, NCQA has been a central figure in driving improvement throughout the health care system, helping to elevate the issue of health care quality to the top of the national agenda. For more information, visit <http://ncqa.org>

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