Age-Friendly Health Care: Your 5Ms Bill of Rights











What Matters

I HAVE THE RIGHT TO:

• Be respected, be heard, have care choices honored, and maintain my privacy, and confidentiality.



Mind

- Be treated with respect and not judged for having mental health challenges, including understanding that these concerns can be a normal part of aging.
- Receive **clear** and **accurate information** about my mental health condition, and care that is focused on my specific needs.
- Access a wide range of treatment options for my mental health—not just medication—including support for my emotions, thinking, behavior, and overall well-being.
- Select mental health care from qualified and caring mental health care professionals.



Mobility

- Live independently in the setting of my choice with support.
- Access community resources that enable me to navigate my home and community.
- Public and private transportation services that meet my personal, social, and economic needs.



Medications

- Understand everything about my health, diagnosis, medications, and the treatments available. This includes knowing what will happen if I take a medication or what will happen if I do not.
- Be protected from taking medication that is not needed or is too much for my condition. I understand medicine should only be given if a doctor has written an official order for it.
- Refuse medication as my personal choice.



Multi-Complexity

- Have my Care Team provide treatment that addresses the interplay of each of my chronic conditions separately and together.
- Access resources, family support, and living arrangements that address my care needs through a holistic, whole-person approach.



Technology

- More **inclusive**, **accessible technologies** that address my needs regardless of my age.
- Receive training and technical support that supports technology-based interventions.
- Technology that is free of security or privacy leaks.

The Direct Care Worker Team:

Certified Nurse Aides Support Coordinators Health Educators Home Health Aides Paid Caregivers Options Counselors Community Health Workers Nutrition Assessors Other professionals

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