

DETROIT AREA
AGENCY ON AGING

2022~2023 ANNUAL REPORT









BUILDING A COMMUNITY OF CARE Priority to Serve Others

Wayne W. Bradley, Sr., Chairman of the Board

Since its founding in 1980, the Detroit Area Agency on Aging and its governing board have been a lifeline for seniors and adults with disabilities, starting with home-delivered meals. Board members represent various community sectors, public and private, and they lend their advocacy, committed to DAAA's mission and proud of its history of providing care coordination and non-medical services that help prevent hospitalization and institutional care.

During the COVID-19 pandemic, DAAA quickly pivoted and increased collaborations with other community-based organizations. As a result, hundreds of residents received services who previously had not benefitted from our work. And every success is credited to a dedicated team of employees and a robust provider network for delivering high-quality programs and services.

The agency's Dying Before Their Time reports on the premature deaths of people of color have pointed policymakers to the value of addressing the Social Determinants of Health in tandem with health care. And DAAA's 44-year history demonstrates that Social Care + Health Care = Value-Based Care.

The work ahead requires community stakeholders and leaders from every discipline, business, and major institution to realize their role in eliminating the barriers to health equity for every generation. Members of the Board of Directors recognize the impact of this challenge, and we support the Detroit Area Agency on Aging as we work to galvanize community stakeholders in building a community that cares.

Changing Landscape of Health Services
Ronald S. Taylor, President & Chief Executive Officer

The members of our Board of Directors join me in saluting the remarkable 25-year service of Board Chairman Wayne W. Bradley, Sr. He is a strategic thinker committed to health equity and organizational excellence, and effective May 2024, he will retire from his governance role and become a director emeritus. He was a police officer, community health administrator, and since 2006, President & CEO, Detroit Community Health Connection, a true Servant Leader. His friendship, leadership, and passion cannot be matched, and he will be missed.

I am grateful for the guidance of board members, and proud of the eagerness of employees to grow DAAA's long-standing reputation. I'm also optimistic that our new partnerships will benefit the wellbeing and longevity of those we serve in ways we could not have imagined

otherwise. Our team is stronger today because of our five-pillar approach to delivering programs and services — prioritizing People, Service, Growth, Finance, and Quality.

We will soon provide in-home primary care, growing our partnerships with healthcare providers, community-based organizations, and representatives from various community sectors to meet national standards and objectives for health care delivery. Our engagement as a Community Care Hub National Learning Community member is strengthening our network of 130 service partners for future contract opportunities in Managed Long-Term Services and Supports. We are also maximizing our use of technology to propel us toward transformation, innovation, and modernization in everything we do.

We have always worked to provide coordinated care to help older adults live their lives to the fullest and to prevent premature deaths. To this end, we are building a community of care where every generation can thrive.



Building a community of care, especially for older adults, begins with our 135 full and part-time Team members who connect constituents to the DAAA programs and services they qualify for and to additional resources of local community-based organizations.

PROVIDER NETWORK

Our robust provider network of 130 agencies is the engine that fuels all supportive services in Nutrition, Long-Term Care Services, and other areas of our work. It is a collaborative network that touches individual lives to improve their quality of life.

TASKFORCE PARTNERS

Community-wide, the Inclusive Health Care Taskforce is reimagining how a community of stakeholders can address the social determinants of health to achieve better health outcomes — a giant step toward a true community of care. Leading this effort is the Detroit Area Agency on Aging, MPHI and AARP Michigan with funding from the Michigan Health Endowment Fund.





Servant Leadership Award TEAM RECIPIENTS

Michael Brown and Harriet Sheridan







BUILDING A COMMUNITY OF CARE

Year in Review

Oct. 1, 2022 - Sept. 30, 2023

Transforming Healthcare

The Detroit Area Agency on Aging (DAAA) is among the first 58 organizations in the U.S. selected in July 2023 for the Community Care Hub National Learning Community, a partnership between the U.S. Administration for Community Living and the CDC. Working with hospitals and clinics, coordinated care will be available to those with multiple medical and behavioral health needs, as well as addressing the challenges that result from food insecurity, transportation, unemployment, and more. The resource hub will offer healthcare systems and payors a single point of contracting that will help align community-based organizations, healthcare systems, and State agencies to deliver a better system of care.

Fueling Future Generations

The Konnection (pictured above) is the first intergenerational mentoring program to join the Detroit Area Agency on Aging's provider network. It teams older adults with a new generation of Servant Leaders to broaden their horizons and see their role in society as they age. The program focuses on improving school performance and attendance, and students will graduate from high school with a vision to succeed in every area of life they pursue—a vision for building a community where every generation can thrive.



Greater Access to Resources

Two key partners are boosting the capacity of electronic information exchanges. With 125-175 calls to DAAA daily for assistance, the exchanges will increase responsiveness and support coordinated care and health equity.

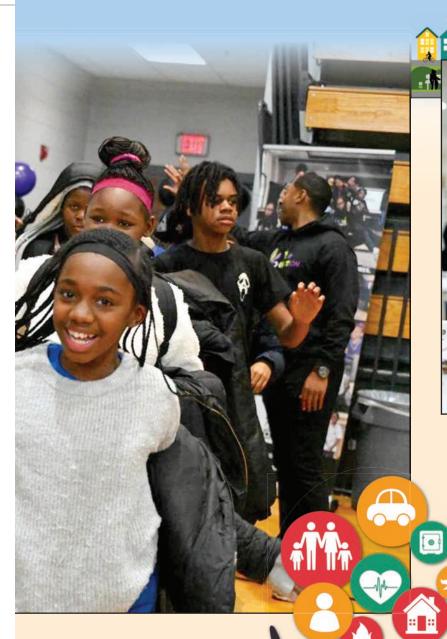




Inform USA serves nonprofit and government sectors. It is the sole source for information and referral standards, program accreditation, and practitioner certification.

DAAA is part of the "Close the Loop" partnership of **United Way for Southeastern Michigan.** Its person-centered, coordinated approach increases access to more resources for those who require multiple services from numerous organizations.

State-wide, a task force is creating a blueprint to coordinate care across a variety of clinical and non-clinical partners,



established by the Michigan
Department of Health and
Human Services. It uses data on
existing community resources,
needs, and gaps to drive policy change.

National Awards for Innovation & Achievement

For the second year, the Detroit Area Agency on Aging received two awards from USAging, the national organization that represents the 622 Area Agencies on Aging in the

U.S. An Innovations Award was presented for Food & Friendship Connections, a two-year pilot program focusing on older adults

FOOD SFRIENDSHIP Connections

living with HIV for a long time. The program provided medical transportation services and home-delivered meals each weekday, wellness checks to promote socialization, improved access to community resources, and peer support

to improve personal advocacy and decision-making skills.

In the category of Diversity, Equity and Inclusion, an

Achievement Award was presented for Inclusive Health Care Partners-in-Action — a collaboration between the Detroit Area Agency on Aging, MPHI, and AARP Michigan to build public and private partnerships with community stakeholders to address the social determinants of health in innovative ways.

A Community Action Plan and Toolkit was developed to help reduce the digital divide through a mobile app and pop-up technology training, create a retirement planning toolkit, and produce senior-directed programming in various media. Planning and implementation was made possible by the Michigan Health Endowment Fund's Healthy Aging Grant Program.

Continued on page 6





BUILDING A COMMUNITY OF CARE

Year in Review

Oct. 1, 2022 - Sept. 30, 2023

Continued from page 5





SCSEP Boosts Job Skills

Participants in the Senior Community Service Employment Program (SCSEP) receive paid on-the-job training and work experience at one of 25 host agencies, preparing them for paid jobs — like the one Phyllis Henderson, 73, now has at the Natural Momma Me Initiative. SCSEP is a federal program that supports the independence and work-life confidence of seniors. DAAA's program coordinators work to recruit participants and host sites at numerous outreach events. The first-time March Madness senior basketball game was a success introducing people to the program.

Focus on Transportation

DAAA Mobility Manager Rick Spivey works with five transportation providers and advocates for older adults in meetings with SEMCOG, DDOT, SMART, RTA, and Transportation Riders United. These collaborative efforts impact existing and future sources of transportation to ensure safe, accessible, affordable, and reliable transportation throughout the community.

Focus on LGBTQ+ Seniors

DAAA hosted a Spring Diversity in Caregiving webinar that introduced LGBTQ+ seniors and their caregivers to the support and services available to them, in partnership with MiGen, formerly SAGE Metro Detroit.

Detroit Area Agency on Aging is now part of the network to foster connections and create a greater sense of community among LGBTQ+ seniors.

MiGen is Michigan's only LGBTQ+ credentialing program for facilities and businesses focused on working with older adults and caregivers.



- 2,395 Medicare beneficiaries served
- 1,633 hours spent counseling
- 64 outreach presentations
- 5,694 Medicare beneficiaries reached

NUTRITION / HEALTH & WELLNESS

A Caring Community Fights Hunger & Promotes Wellness





Wheels Keep Rolling for Home-Delivered Meals

TRIO Community
Foods is a business partner
to prepare and deliver an
average of 2,000 meals each
weekday. Its friendly drivers
are the face of the Detroit
Area Agency on Aging, and
they offset the isolation of
many meal recipients.



Food First Feeds Caregivers

An innovative, technology-based platform connected 50 caregivers to their personal food preferences via text, for pick-up orders within a 10-mile radius, providing 3,650 meals over a two-year pilot program. It engaged Hispanic, Arab-American, and African American caregivers in Southwest Detroit, Hamtramck, and Highland Park, funded by



the Michigan Health Endowment Fund and supported by the University of Michigan School of Public Health, Department of Health Behavior and Health Education that evaluated the project in collaboration with partners.

Food Trucks Draw Crowds at Community Wellness Centers

The Nutrition and Community Health Promotion Departments led development of the "Silver Café" initiative which brought culturally appropriate food trucks to participating congregate meal sites to attract new participants, with eight events in summer 2023.



Top CDC Recognition for Diabetes Prevention

The U.S. Centers for Disease Control and Prevention awarded Full Recognition status to DAAA's Diabetes Prevention Program for five years to host diabetes prevention programs. Numerous requirements included a CDC-



approved curriculum and helping participants achieve the final five percent (or more) weight loss goal. While a three-year accreditation is the norm, DAAA was granted an additional two years for exceptional service.

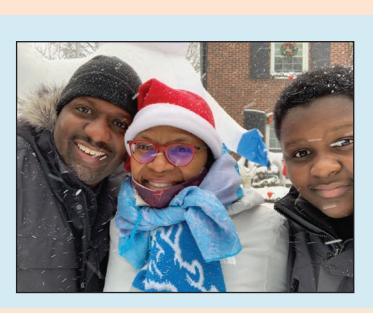
CAREGIVER PARTNERSHIPS GROW

Support Services Expand to Meet Changing Needs

With the addition of nine new partners to DAAA's provider network, Caregiver Support Services has expanded to meet the changing needs of caregivers. This includes serving a growing number of male caregivers, grandparents raising grandchildren, and long-distance caregivers—all experiencing unique challenges, barriers, and rewards.

FY 2023 accomplishments include:

- 1,491 caregivers served through multi-faceted programs.
- 100 individuals enrolled in Trualta personalized caregiver support, the highest number among all Michigan sites.
- 23 caregiver classes
 among four programs: Powerful Tools for Caregivers,
 Aging Mastery Program, Universal Dementia, and the
 Dementia Caregiving Series; and nine caregiving
 events, including workshops and conferences.











Family Caregiving

Byron Foster, 50, turned to DAAA five years ago to learn more about his wife's diagnosis of early-onset dementia and his changing role as a family caregiver, including caring for their 15-year old son and holding a full-time job. As a volunteer, he helped organize DAAA's first Men's Caregiver Conference, pictured above.

He willingly shares his experiences and says, "It's impossible to anticipate the unexpected, but it's remarkable to have support throughout the journey."

BUILDING A COMMUNITY OF CARE

Advocacy Fuels Actions and Alliances

Look for the Detroit Area Agency on Aging wherever policymakers and constituents meet to influence policy change at the local, state and national levels. Whether at a conference, special event, or meeting, our Team stands ready to create strategic partnerships that matter.















HELPING PEOPLE MANAGE THE UNEXPECTED

Person-Centered, In-Home Care Services

Living at Home with family support

Betty Cox, 74, has lived 43 years in her Detroit home. She raised two sons, worked as a respiratory therapist, and painted portraits as a hobby. She enjoyed a long marriage with her second husband until he died. Over the years, both adult sons felt a need to be close to their mother. When the houses on each side of her home were for sale, the sons bought them. They have helped Betty recover from four strokes, three heart attacks, and a fall, resulting in a broken hip. Her resilience is an inspiration, as is the foresight of her sons. Betty is chatty and attentive with a warm and friendly smile. Now assigned to DAAA's Support

Coordinator, Jean Reinbold, she has all the support she needs to prevent falls and reduce frequent trips to the emergency rooms — an opportunity for her to inspire other families to explore long-term care options long before they are needed.



In-Home Care for Qualifying MI Choice Waiver Recipients

Through the Michigan Home Help Program (Medicaid), the eligible participants featured here can hire and employ their caregivers, including relatives, friends, neighbors, or healthcare agency employees.

- Medication Management
- Home-Delivered Meals
- Multi-Disciplinary Care Team Conferences
- Chore Services
- Transportation Support
- Housing Assistance
- Home Repairs
- Respite
- ... and more, with funding from Michigan Department of Health & Human Services

Independent Living with MI Choice & DAAA support

Kimberly Scherer, 59, was an airline gate attendant in 2009 when she fell and was trampled by boarding passengers. That was the first of many falls she would encounter without warning, the result of an autoimmune condition that can lower blood pressure by 30 points after even simple moves to









lower back within one 6-month period. In and out of nursing facilities, Kimberly lived with her ailing father, caring for one another. For years, she only had limited moments to stand or take small steps.

Kimberly was one of the first participants in the MI Choice program, and she continues to live independently with her benefits. This now includes eight hours of caregiver support each day, split between two different caregivers, both of whom are close friends. Years ago, she never expected to walk again. Now, she feels blessed for the steps she can take with a walker. Kimberly's DAAA social worker, Kali Batchelor, makes sure she has every support possible for further progress.



Thriving at Home with DAAA & Family Support

Vallee Washington, age 70, is relieved to now have an accessible, curbless shower installed by service provider L & L Builders LLC, and covered by MI Choice. He is a double amputee, and his care is managed by DAAA Support Coordinator Barbara Bryant, a licensed social worker. She has managed his

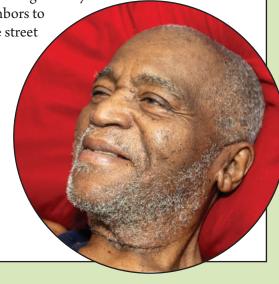
care since she joined DAAA in 2012, before his loss of limbs. She has monitored his numerous surgeries and health and medical issues ever since. His wife and daughter are primary caregivers, and he keeps up with sports on a large-screen TV, always anxious for visits from his large family of 12 grandchildren and 13 great-grand-

children. He is still maintaining a family tradition of inviting neighbors to holiday picnics across the street

from his home.

To Barbara Bryant, Vallee Washington is humble, understanding, and resilient — a real trooper throughout his illnesses.

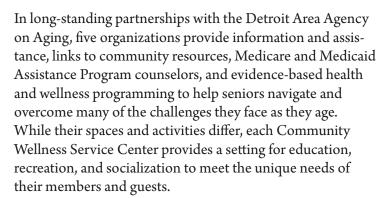
And Vallee's message to anyone facing an adversity is, "Giving up is never an option."





BUILDING A COMMUNITY OF CARE

Five Neighborhood Hubs Fuel Community Building



NSO-Northwest Wellness Center

The NSO-Northwest Wellness Center is at Northwest Activities Center, one of 11 City of Detroit Parks and Recreation Centers. Walk-ins are welcome for connections to community resources, upcoming health and wellness classes, and MMAP assistance — the free, unbiased service for Medicare beneficiaries, often resolving questions related to insurance coverage. Staff members often help with the changing needs of the seniors they serve, many living alone and needing help understanding and completing complex applications and forms required for legal or housing matters. When needed, seniors are directed to trusted sources, including the additional services of Neighborhood Services Organization.

The Helm Life Center

The Helm, located in Grosse Pointe Farms, has transformed a former nurses' residence into the John A. and Marlene L. Boll Life Center — a community resource for the senior residents of the five Grosse Pointes and Harper





Woods. Scores of active members are in and out, often with daily plans to join different classes or activities with a circle of people who share their interests. The formality of the sitting room tends to belie the pulse of this Grosse Pointe destina-

tion, a one-stop shop to assist residents in maintaining their dignity and independence while aging in their homes.

LA SED Senior Wellness Center

In a multi-purpose center on Vernor Hwy. in Southwest Detroit, a group of older adults are regulars at LA SED Senior Wellness Center. Some are bilingual and others speak only Spanish, yet they all communicate and support each other whenever needed. Together, they are comrades

Sustaining Partnerships at Neighborhood Hubs

NSO-Northwest Wellness Center

18100 Meyers Rd. Detroit MI 48235 • 313-397-8227

The Helm Life Center

2) 158 Ridge Rd. Grosse Pte. Farms MI 48236 • 313-882-9600

LA SED Senior Wellness Center

7150 W. Vernor Hwy. Detroit MI 48209 • 313-841-8840

St. Patrick Senior Center

58 Parsons St. Detroit, MI 48201 313-833-7080

Association of Chinese Americans – Detroit Center

4750 Woodward Ave. Detroit, MI 48201 313-831-1790



who share meals and socialize, receiving the social and health information and assistance to maintain their independence as they age. LA SED regularly offers vaccine clinics, food distribution, translations, and a large array of cultural programs, especially during Hispanic Heritage Month. LA SED is the only Spanish-speaking senior center in Michigan.

St. Patrick Senior Center

In the heart of Midtown Detroit, members and visitors alike are drawn by the lively pulse of hustle line dancing, amidst a variety of services and activities that include homemade meals, transportation to medical appointments, dozens of health and wellness programs, in-home services, respite care, and even a gospel choir. St. Pat's has a growing focus on technology and computer training to bridge the generations and foster intergenerational friendships. At its on-site clinic, nursing students receive basic training with an introduction to some of the common medical conditions older adults face. It is a busy place with few quiet places and smiles everywhere.

Association of Chinese Americans – Detroit Center

Just blocks from Detroit's former Chinatown, a 6th floor space at The Hannan Center on Woodward Avenue is a home-away-from-home for Asian-Pacific elders who gather on weekdays to socialize, engage in wellness activities, and share a Chinese lunch. Many are dropped off by the adult children or grandchildren they live with, anxious to spend the day with those who share their language.

Walk-in social service assistance, MMAP counseling and legal referrals are available from bilingual team members, and service centers in Madison Heights and Canton also provide year-round assistance, educational classes, ESL classes, Tai Chi, and cultural events, including an annual Lunar New Year celebration.





VOLUNTEERS BUILD COMMUNITY THROUGH SERVICE

A team of 400 volunteers pack and deliver hot meals, holiday cheer, and smiles to 6,000 homebound seniors on Thanksgiving and Christmas Day. Holiday Meals on Wheels is a long-standing, beloved tradition of the Detroit Area Agency on Aging.

Volunteers are also recruited year-round for administrative assistance, emergency food deliveries, and outreach at special events. While their interests and ages vary, all are dedicated to helping others in need.

Contributing to a cause



LaZaurea Williams mixes volunteer assignments with her studies at Wayne State University Law School, with a oneterm break when she served in the D.C. office of Michigan's U.S. Senator Gary Peters. With calls to

past and prospective volunteers, she was able to boost DAAA's volunteer force.

Expressing personal values

William Binion, now retired, plans every day by deciding where to volunteer. For him, delivering Holiday Meals on Wheels puts a face on those most in need. He adds, "Those most



dependent often live alone with no helpful relatives or friends. They are anxious to talk and grateful for the meals. They teach us humility."



Setting an example for service

The Dimitrieski Family gathered preschoolers to see their parents help Holiday Meals on Wheels 10 years ago and established a tradition of their own. Now ages 11 and 13, the children enjoy the festive setting for packing meals, and they recognize the impact of their participation when they meet recipients and learn how caring for others builds community.

Participating in the community

After years of caring for her mother, Fran Harris was lost the first Christmas without her in 2009. A friend suggested she pack holiday meals to focus on others, and the experience renewed her. She proudly keeps the certificates that mark her years of service, and every



year, she serves with other long-standing volunteers.

Supporting the organization

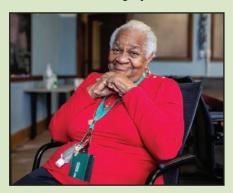
Zyronica Smith (far right) always felt a need to give back to seniors in the community. She donned the elf suit to take meals to the door. It's how she learned more about DAAA and readily accepted opportunities



to help the agency with administrative assignments.

DAAA Service Report Serving Detroit, Hamtramck, Harper Woods, Highland Park and the five Grosse Pointes

(some clients may be counted in more than one category)



28,636 People are Stronger with



10,072 People are Healthier with **HOME DELIVERED MEALS**



3,940 People are more Independent with **LONG-TERM CARE** SUPPORTIVE SERVICES

FY 2022-FY 2023

SERVICE CATEGORY	# of Clients*	# of Units**
Supportive Services:		
Adult Day Services	45	15,703
Caregiver Education, Support & Training	1,554	3,675
Chore Services	87	694
Elder Abuse Prevention	380	412
Friendly Reassurance	403	5,181
Homemaker	243	62,476
Kinship Support Services	52	1,448
Legal Assistance	680	2,592
Outreach	2,887	5,510
Personal Care	215	54,490
Respite Care	12	3,885
Community Wellness Service Center		
Community Service Navigator	5,429	11,126
Disease Prevention/Health Promotion	5,617	9,718
Transportation	901	18,887
DAAA Services		
Disease Prevention/Health Promotion	2540	3382
Emergency Gap-Filling	50	50
Information & Assistance	5,907	7,636
Long Term Care Ombudsman	1,622	2,675
Options Counseling	12	77
Sub-Total	28,636	209,618
Nutrition:		
Congregate Meals	624	213,539
Friends of Detroit Meals on Wheels	9	1,554
Home-Delivered Meals	3,740	492,917
Holiday Meals on Wheels	5,500	9,000
Wayne County Veterans Meals	81	19,293
Nutrition Services Incentive Program–NSIP	118	4,405
Sub-Total	10,072	740,708
Long-Term Care Clinical Services:		
MI Choice Home & Community-Based Waiver	1,713	1,663,874
Project Choice Care Management	265	28,079
Veterans Administration HCBS	69	90,855
Community Facility Transitions Program	193	212
MI Health Link	1,700	1,151,229
		•
Sub-Total	3,940	2,934,279
Grand Total	42,448	3,884,60

*Some clients appear in more than one service category. Vision Services were not provided during FY 2023. **MMAP and SCSEP funded under other services and not included in the total with Older Americans Act services.



FUNDING OUR MISSION BUILDS COMMUNITY

Thanks to the generous contributions of individuals, foundations, and corporate partners, the Detroit Area Agency on Aging has enhanced its core programs and services to help seniors and adults with disabilities maintain their independence. We are grateful for the spirit of collaboration accompanying these donations, underscoring our shared goals to build and maintain a community of care.

Online Donations \$12,000





Grants **\$320,000**

United Way, Ford Fund United Healthcare, DTE

Individual & Events Donations \$42,000















Detroit Area Agency on Aging

STATEMENT OF REVENUES & EXPENDITURES OCTOBER 1, 2022 - SEPTEMBER 30, 2023

Numbers rounded

		Numbers rounde	
PUBLIC SUPPORT & REVENUE			
	#25.0((.22 5	41.450/	
Federal Funds	\$35,866,337	41.45%	
State Funds	19,777,134	22.86%	
Private Contributions (Net of Direct Costs of \$90,540)	219,985	0.25%	
Other Funds	2,961,227	3.42%	
MI Health Link	26,569,711	30.71%	
In-Kind & Program Income	1,134,586	1.31%	
Total Revenue	\$86,528,980	100.00%	
EXPENDITURES			
AAA Administration	\$1,200,384	1.39%	
Supportive Services *	4,046,360	4.67%	
Nutrition **	3,925,193	4.53%	
Michigan Health Link	26,273,363	30.32%	
Senior Employment and Training	465,924	0.54%	
Medicare Medicaid Assistance Program	231,151	0.27%	
Nursing Facility Transition Services	255,177	0.29%	
Care Management	806,056	0.93%	
Michigan Choice Elderly & Disabled Waiver	45,065,335	52.01%	
Veterans Home and Community Based Services	2,333,504	2.36%	
Other	876,205	2.69%	
Total Expenditures	\$86,644,774	100.00%	
Excess Revenue over Expenditures	(\$115,794)		

^{*} Supportive Services include Home Care Assistance, Adult Day Care, Information and Assistance, Outreach and Assistance, Respite Care, etc.

Independent Auditor's Report

Dated: February 22, 2024

Issued by Maner, Costerisan PC, Certified Public Accountants • See report at www.DetroitSeniorSolution.com

Auditor's Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Detroit Area Agency on Aging as of September 30, 2023, and the changes in its net assets and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.

^{**} Nutrition includes Home Delivered Meals, Congregate Meals and Holiday Meals on Wheels Programs, as well as the Wayne County Veterans Meal Program.



OUR IMPACT

Quality Outcomes Will Build a Community of Care

At the Detroit Area Agency on Aging, our vision is to create a community that cares for the vulnerable and advocates for the well-being of our constituents. Our team believes that strategic partnerships are the anchor for success, and they must begin with strategic, shared priorities. Quality measures are in place in every department and all aspects of our work to monitor and evaluate our progress. Our focus is on Transformation, Innovation, and Modernization to meet the changing needs of our constituents.

Our organization is a Community Care Hub growing our footprint in the programs and services that address the Social Determinants of Health to the benefit of every generation. Proudly, we look forward to expanding the alliances that will improve person-centered care coordination and clinical outcomes for those we serve.

With every community partner, the Detroit Area Agency on Aging is committed to analyzing the critical data that will help us make the most informed decisions together. And together, we hope the residents of our great region will value our collective resolve to care for one another equally.



CENTER -



DETROIT AREA AGENCY ON AGING



SERVICE

- Develop and allow community needs assessment and strategic plan to guide the funding of programs and services.
- Build upon our partnerships in areas of behavioral health, poly pharmacy and other disciplines in the MLTSS arena.
- Advocate for services and programs needed in our community.



PEOPLE

- Reduce agency attrition rate from 2.5% to 1%.
- Assist, identify and recruit individuals to participate on BoD and AC per DAAA By-Laws and needs.
- Institute leadership development program.
- Invest in the development and growth of DAAA team members.
- Advocate for the needs of our constituents.



GROWTH

- Increase the number of unduplicated individuals served in all service categories by 15%.
- Incorporate private pay and cost sharing programs and services.
- Increase funds raised via program income, special events and investment strategies by \$250,000 to support non-nutritional programs and services.
- Advocate for legislation, policies and funding that helps our community.



FINANCE

- Rebalance, repurpose and restore funding for intended programmatic use.
- Examine and determine most effective strategies for utilization of excess revenue funds.
- Generate agency profits for reinvestment into agency programs and operations.



QUALITY

- Improve DAAA's COAR ranking from bottom percentile to be within top five of AAA's statewide.
- Retain CARF and NCQA accreditation.
- Become a Malcolm Baldrige Award Recipient.
- Develop metrics and criteria to determine outcomes and value to agency.

FY 2022-2023

Communities Served by DAAA

Detroit, Hamtramck, Harper Woods, Highland Park and the five Grosse Pointes

DETROIT

Size: 142.9 sq. miles 2022 Population: 620,376 Mayor Mike Duggan 60+ Population: 133,047 www.detroitmi.org 313-224-3400

HAMTRAMCK

Size: 2.1 sq. miles 2022 Population: 27,834 Mayor Amer Ghalib 60+ Population: 2,317 www.hamtramck.us 313-800-5233

HARPER WOODS

Size: 2.629 sq. miles 2022 Population: 15,167 Mayor Valerie Kindle 60+ Population: 2,637 www.harperwoodscity.org 313-343-2500

HIGHLAND PARK

Size: 2.97 sq. miles 2022 Population: 8,657 Mayor Glenda McDonald 60+ Population: 2,935 www.highlandparkmi.gov 313-252-0050

GROSSE POINTE

Size: 2.25 sq. miles 2022 Population: 5,551 Mayor Sheila Tomkowiak 60+ Population: 1,570 www.grossepointecity.org 313-885-5800

GROSSE POINTE FARMS

Size: 12.33 sq. miles 2022 Population: 9,940 Mayor Louis Theros 60+ Population: 2,843 www.grossepointefarms.org 313-885-6600

GROSSE POINTE PARK

Size: 3.71 sq. miles 2022 Population: 11,358 Mayor Michele Hodges 60+ Population: 2,621 www.grossepointepark.org 313-822-6200

GROSSE POINTE SHORES

Size: 19.08 sq. miles 2022 Population: 2,647 Mayor Ted J. Kedzierski 60+ Population: 987 www.gpshores.gov 313/881-6565

GROSSE POINTE WOODS

Size: 3.24 sq. miles 2022 Population: 16,137 Mayor Arthur W. Bryant 60+ Population: 4,583 www.gpwmi.us 313-343-2440

Source: 60-Plus Data: 2016 - 2020 American Community Survey Data



DAAA Board Members

Wayne W. Bradley, Sr., Chairman Alice G. Thompson, 1st Vice Chair Juanita Hernandez, 2nd Vice Chair Mark Wollenweber, Treasurer Navid Sayed, Assistant Treasurer Stacia Little, Secretary Henry Conerway, Jr., Assistant Secretary Suzanne Berschback Thomas Cervenak Terra DeFoe Byran Ecton Louis Green Reginald Hartsfield Sylvester Hester Reverend Jim Holley, Ph.D. W. Anthony Jenkins, Esq. Fay Keys, DL, MSW, MLS Reverend Oscar W. King, III Sherry E. McRill Tomara Nolen Amy O'Leary Kenneth Poynter Michele Robinson Sharmaine Robinson

Director Emeritus

Elaine Williams

Advisory Council Members

Victor Arbulu, *Chair* Phyllis Edwards, *Secretary*

Debra Lichtenberg Sharon Bell Sandra Booker Democale Randle **Deloris Cortez** Charles Reese Nancy Courtney Patricia Simpson Rose Marie Cutler Virginia Skrzyniarz Timzetta Dickson Alberta Trimble The Honorable Martha G. Scott Elmer Duff Katy Graham Wayne County Commissioner Katie Wheatley Beverlyn Hilton Ann Kraemer Yvonne White

FY 22-23 Annual Report Photo Credits

Darrel Ellis Senior Regional Collaborative
Jay Anderson St. Patrick Senior Center
Damon Riddick The Helm
LA SED The Konnection

Design: Barbara Barefield DesignWorks Detroit



Detroit Area Agency on Aging is committed to helping more people live longer and age well in their own homes and communities. We educate, advocate, and promote healthy aging to give more Detroiters the freedom and resources to make choices about their future.

- Information & Assistance
- Nutrition Services
- Health & Wellness
- Home Care Services
- Long-Term Care Ombudsman

- Michigan Medicare Assistance Program
- Senior Community Service Employment Program
- Community Wellness Service Centers
- Grandparents Raising Grandchildren
- Caregiver Support, Training & Resources











