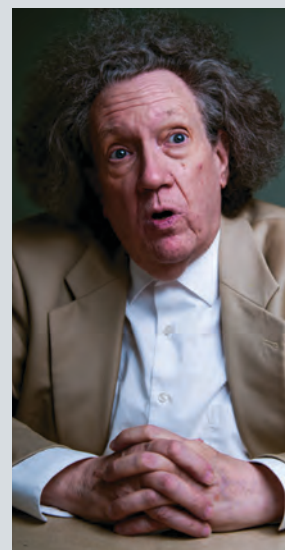
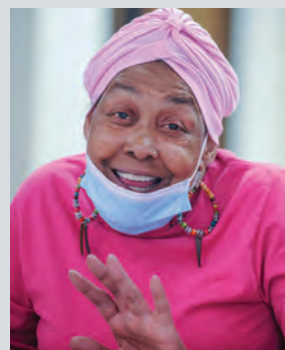


OUR IMPACT

Service & Stability

2021~2022 ANNUAL REPORT





Service & Stability

Wayne W. Bradley, Sr., *Chairman of the Board*

The COVID-19 emergency declaration was still in place when our fiscal year ended in September 2022. In addition to serving the community with our long-standing programs and services, we were fortunate to have two grants from the Michigan Health Endowment Fund to address major health equity issues affecting longevity. One grant focused on food insecurities among older adults, and we worked in collaboration with nutrition service providers, food pantries and other food partners to design an emergency food strategy in Southeast Michigan. We achieved that and more — an inclusive and systematic approach for the greater availability of healthy food for adults age 60+.

With the second Health Fund grant, we teamed with AARP and MPHI and rallied scores of community stakeholders to create an Inclusive Health Care Taskforce to address the Social Determinants of Health in our region. We also continued in-home COVID vaccinations to provide an added level of safety to homebound seniors and their caregivers as many others relinquished their masks in public settings. Our presence and influence in the healthcare arena grew.

The Detroit Area Agency on Aging remains the gateway to in-home and community services for older adults and their caregivers. In the early days of the pandemic, we wondered what a new normal would look like. We know now that even the pandemic couldn't impede our ability to sustain and grow programs and services. In fact, normal for us comes with the delivery of programs and services that exceed expectations every single day.



Solid Planning, Credible Results

Ronald S. Taylor, *President & Chief Executive Officer*

Fiscal Year 2022 brought a heightened focus on quality, compliance, and our use of data to identify and prioritize community needs, especially those impacting health outcomes. We introduced telehealth services during the pandemic to monitor chronic conditions on a regular basis. And we increased access to virtual health and wellness classes to foster healthier lifestyles. Balancing social and medical models became easier, and we have expanded our alliances with healthcare partners who see how our care management and disease prevention programs help reduce hospital readmissions and premature deaths.

Needs and preferences change as people age, and we look ahead to delivering the right balance of services. We are working to modernize, innovate and transform our traditional food service programs, including efforts to meet cultural and ethnic preferences. We have also expanded our caregiver services with self-care tactics, tools that provide more personalized care strategies, and new programs on dementia care.

We are part of a Community Care Hub National Learning Community — a partnership between the CDC and the Agency for Community Living to build our strength in addressing health-related social needs through contracts with health entities. Proudly, we received national recognition from USAging — the national organization of Area Agencies on Aging: A 2022 Achievement Award for in-home vaccinations, and a 2022 Innovation Award for the wellness program Passport to Health. These are successful, replicable models that boost our credibility among peer organizations and constituents.

There's a reason we call ourselves The Senior Solution — and we want the entire community to know how we do it: We are Servant Leaders, and we are positioned to help make this community a place for every generation to grow older with the quality of life they deserve.

Our Mission: To educate, advocate and promote healthy aging to enable people to make choices about home and community-based services and long-term care that will improve their quality of life.



We made headlines in the aging network...

USAging Presents Two National Awards for DAAA's Achievement and Innovation in 2022

Among the programs honored by USAging for Achievement and Innovation in 2022, the Detroit Area Agency on Aging walked away with two awards — one in each category. USAging is the national association representing and supporting the network of Area Agencies on Aging and advocating for the Title VI Native American Aging Programs.

Achievement

The Achievement Award

recognized DAAA's in-home COVID-19 vaccinations, an initiative to reach those most in need and also the last to receive them. It began as a pilot program to vaccinate 400 seniors in DAAA programs, and it was funded by the Michigan Department of Health and Human Services Aging & Adult Services Agency. Among many partners were the Health Centers of Detroit, home health agencies, and neighborhood-based health clinics for in-home shots and transportation to vaccination sites for others. When the application for the award was submitted, the program had provided vaccinations to more than 1,400 individuals residing in their own homes or adult foster care facilities. The program vaccinated homebound older adults with a 51 percent acceptance rate, compared to the City of Detroit's 35 percent rate.

Innovation

The Innovation Award was presented to Passport to Health (PTH) which helped incentivize lifestyle changes in older adults via DAAA's senior wellness centers. The program addressed premature death and multiple chronic illnesses through one-on-one assessments, education, various activities, and a structured rewards program — a holistic approach to overall wellbeing. Passport to Health was initially a pilot at St. Patrick Senior Center, and a partnership with DAAA



USAging | Answers on Aging
47th Annual Conference and Tradeshow July 10-13, 2022
usagingconference.org



followed which resulted in funding from the Health Endowment Fund to support staffing, two health coaches, and project evaluation by the University of Michigan School of Public Health. It engaged 196 older adults in health and wellness programs, and the nursing students who supported program delivery increased their interest in geriatric medicine after gaining skills for working with older adults. PTH was presented at St. Patrick Senior Center and NSO-Northwest Activities Center in Detroit.

Toolkits were developed for both programs to support replication in other communities. And team members from the Detroit Area Agency on Aging and St. Pat's were at the USAging 2022 conference to proudly receive the awards!



OUR IMPACT

Person-Centered Multiple Programs,



Information & Assistance

One Call, Multiple Resources

Phillip Dawson left a voicemail message for DAAA's Call Center on a cold January day. He had just settled into a new place to live after a stretch of homelessness, but his wallet was empty, and he had not eaten in three days. The community organization that helped him find housing suggested he call Meals on Wheels. He was then

screened for service, and an emergency food box was delivered the next day. He was also given referrals to local food pantries, and through DAAA's Options Counseling, he received help to replace his lost identification. Dawson remains an active participant in the agency's home-delivered meal program — a lifeline, just in time. **In an average week, the Information & Assistance Call**



Center receives approximately 300 calls to identify the resources needed by older adults and their caregivers in our region.

Our Year in Review Oct. 1, 2021 – Sept. 30, 2022

In-Home Vaccinations

Covid Shots: First Line of Defense

DAAA's service to long-term care program participants never stopped during the pandemic — all with help from over 100 providers who addressed everything from the activities of daily living to home repairs. In collaboration with numerous community partners and a robust billboard campaign, homebound seniors in our service area, along with their caregivers and family members, could request in-home vaccinations. Appointments were made through DAAA, and nurses from Abbore Healthcare Services and Precise Home Health Care Services would administer the vaccines at people's homes. **In FY 2022, DAAA administered 1,267 shots in the arm.**

Health & Wellness Classes

Still Strong During Covid

LaVarre Greene, at 80+, always knew the importance of exercise to maintain her mobility, and she was determined to stay as active as possible when fitness classes were paused at St. Patrick Senior Center because of the COVID pandemic.

With a daughter living across the street, she wasn't as isolated as many older adults. Still, she was left to exercise in front of a computer

**Love them.
Protect them.
Celebrate together!**



FREE Detroit Area COVID-19 In-Home vaccinations!

DetroitSeniorSolution.org

Service Maximum Outcomes

screen that allowed her to keep moving, and happily, with every intention to walk without a cane! Online fitness remain appealing to Ms. Greene and many others. **A full schedule of classes at four different Community Wellness Service Centers is available from DAAA.**



Nursing Facility Transition

Back to the Community

Filling out applications for a new place to live is only one step toward finding new housing after a nursing home stay — and help comes from DAAA’s licensed social workers or registered nurses who identify appropriate support and services needed to make the transition — whether a participant returns to their home, moves in with family or friends, or selects another living option. Transportation was provided to bring Samuel Jackson and Carol Smith and others from their respective rehabilitation and nursing facilities to the Robert Holmes Manor Apartments in Detroit’s Brush Park — just one example of person-centered care available from the Detroit Area Agency on Aging.



Clockwise from top: LaVarre Greene (right) with her daughter; Lisa Arnold; Zbigniew Brooks

grandparents.” **DAAA provides meals to approximately 2,800 clients per day and 2.9 million meals per year.**



Home Delivered Meals

Welcomed Visits, Needed Food

Zbigniew Brooks is among almost 3,000 individuals who receive meals from DAAA, delivered by drivers from Trio Food Services, like Mike Lindsey. Lindsey makes 60 stops during his daily run, and he always takes the time to catch up with Brooks. In fact, they have developed a friendship over the years. Both are amputees, and they have bonded over



their similarities. When they were featured in a *Detroit Free Press* article, Lindsay, 46, was quoted saying, “I look at my clients like they were my mother or

Medicare Assistance

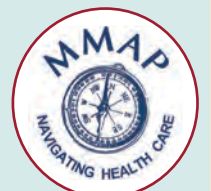
Volunteers ... Senior Medicare Patrol

Lisa Arnold, 60, isn’t eligible for Medicare, but she’s a trained volunteer who empowers and assists Medicare beneficiaries, their families, and caregivers to navigate their Medicare benefits and make wise decisions about their Medicare plan options. This also means being part of the Senior Medicare Patrol, an outreach effort to prevent, detect, and report health

Continue on page 6

In FY 2021-22, our region reported:

- 2,651 Medicare beneficiaries served
- 1,720 hours spent counseling
- \$1,292,456.86 in Medicare health cost savings
- 161 outreach presentation (virtual & in person) reached 6,107 Medicare beneficiaries



Our Year in Review

Oct. 1, 2021 – Sept. 30, 2022

Continue from page 5

care fraud, errors, and abuse. Lisa volunteers approximately 15 hours a week. She was inspired to volunteer at DAAA because the grandmother who raised her volunteered to deliver DAAA's Holiday Meals on Wheels — and Lisa, at 16, would help her.

Health & Wellness

Food and Friendship Connections

DAAA's Food and Friendship Connections program focused on the impact of older adults living with HIV, a topic seldom explored. Medication therapies have allowed people living with HIV to live longer and healthier lives, however the challenges faced by this vulnerable population require new models of care. Funded by the Michigan Health Endowment Fund, this program utilized research and data to identify needed supportive services in nutrition, networking opportunities, medical transportation services, and peer support coordination, including social outings to reduce isolation.



Intergenerational Programs

Food Connects Generations

DAAA and Life Remodeled worked with Detroit Food Academy (DFA) for the last of three intergenerational programs made possible with a grant from Generations United. Life Remodeled is a Detroit nonprofit that “remodels lives — one neighborhood at a time,” and kitchens were the gathering spots for virtual cooking classes on four consecutive Monday afternoons. Twenty intergenerational households were recruited, and each cooked nutritional meals together while being asked reflective questions, shown videos, and holding discussions focused on getting older. DFA facilitated the 90-minute virtual sessions, with cooking ingredients provided to each of the families in advance.



Telehealth Connect

Care without Leaving Home

In the safety and security of their own home, Patricia Alford Lewis and James Lewis (above) rely on DAAA's telehealth services to monitor their vital signs and reduce unnecessary visits to a medical office — a boost to Patricia, who is her husband's primary caregiver. Married 24 years, they

are juggling several chronic illnesses between them, including arthritis, diabetes and memory changes. Regular health assessments are made by a nurse practitioner, and a medical

doctor oversees the entire program. With this support, the couple has more quality time at home to fuel their loving relationship!

As a start-up in FY 2022, DAAA had over 55 billable patients and monitored 30+ patients via Remote Patient Monitoring Devices.

Job Training for Ages 55+

Older Adults Seek New Jobs

Michael Person is flourishing in a new position. He is part of the Senior Community Service Employment Program (SCSEP), a work-based job training program authorized and



funded by the Older Americans Act. Person's initial placement was not the win-win everyone hoped for, and DAAA's SCSEP Team ramped up to find a better match. He is now on the Maintenance Team at St. Patrick Senior Center — a host site for SCSEP placements. His last name is especially fitting for the person-centered attention he deserved. **Five new host sites joined DAAA's program in FY 2022. Each year, DAAA and AARP sponsor a resource fair for trainees and potential employers to meet for initial interviews.**

Building Collaborations

Food Partners Unite Seniors

Although DAAA had never worked directly with food banks and relief organizations, COVID was the catalyst to bring us together to support and strengthen our various programs during emergencies. With a grant from the Michigan Health Endowment Fund and the Detroit Food Policy Council as a facilitator, strategies were developed to support and strengthen our various goals. The result is the Coordinated Food and



Nutrition Consortium, now a solid example of how our community can address food insecurities with our collective advocacy and resources.



Health & Wellness Management

A Group Approach to Diabetes Prevention

A diverse group of participants came together with a common goal to prevent Type 2 diabetes. They were the first local class of the yearlong CDC program, Prevent T2 — For Life, facilitated by DAAA Team member Amber C. Williams, Registered Dietician and Health and Wellness Educator. Participants logged their weight, meals and daily fitness activities, beginning in January 2022 — focusing on lifestyle changes and sharing both their progress and setbacks. As the fiscal year ended, they met outside of Zoom classes to stay connected and look ahead for optimal outcomes!

Long-Term Care Ombudsman

Advocacy for Nursing Home Residents

Faiza Najar is the Regional Ombudsman for the Michigan Long Term Care Ombudsman Program. Through this free and confidential program, Faiza is the go-to person to address concerns about care in nursing homes, homes for the aged, and adult foster care homes. This is just one of many services available through the Detroit Area Agency on Aging — the gateway to information, resources and caregiver support to maintain the independence of seniors and adults living with disabilities in our community.



Frontline Service: Every Day, Every Caller



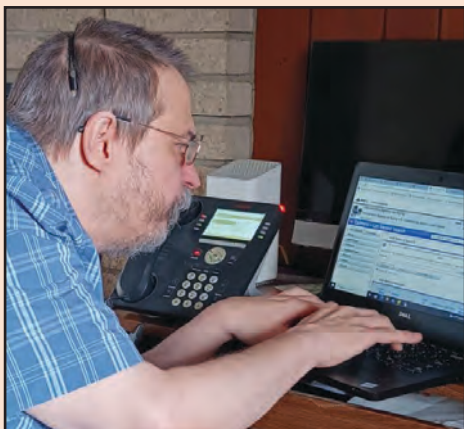
Person-centered: It matters to say, yes — we can help.

“Most first-time callers are surprised when an actual person answers the phone, and many don’t realize what they need most. They soon realize we are the gateway to in-home and community services, and valuable solutions are ahead for them!”

— Harriet Sheridan, Lead Receptionist, since 2006

DAAA Call Center

- Trained Information & Assistance specialists are DAAA’s first responders. In addition to DAAA’s programs and services, they also utilize a community-wide database of resources to connect callers to additional, helpful organizations, large and small.
- I & A specialists are active listeners. A preliminary screening determines if baseline eligibility requirements are in place.
- Callers are introduced to the variety of DAAA programs and services, including free health and wellness programs.

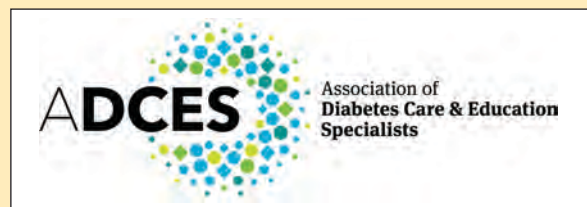


- Most calls are for home-delivered meals, and they are handled by Nutrition Services.



Nutrition Services

- Six Nutrition Assessors are responsible for the follow-up required for meal services. Each one may talk to 25+ people on a given day to further determine their eligibility.
- Typically, those who need meals also need other services, and Team members visit meal recipients before service begins. One of the six handles those who receive liquid-only nutrition.
- The department also oversees the meal services at select recreation centers and senior buildings that have provided curbside meals during the pandemic, before returning to congregate meals.



Person-Centered: A Portfolio of Services

Person-centered: Wellness and independence matter.

“There are only four kinds of people in the world — those that have been caregivers, those that are caregivers, those who will be caregivers, and those who will need caregivers.”

— Rosalynn Carter, Founder of Rosalynn Carter Institute for Caregivers



Caregiver Support Services

Two trained Caregiver Support Coordinators match caregivers to classes and webinars to enhance their ability to thrive as caregivers, including referrals to respite and adult day services.

- Personalized attention comes from TCARE, an action-based, caregiver support platform
- Classes include:
 - **Ageing Mastery**
 - **Creating Confident Caregivers**
 - **Dementia Dexterity**
 - **Powerful Tools for Caregivers**
 - **Universal Dementia Caregivers**

Long-Term Care Clinical Services

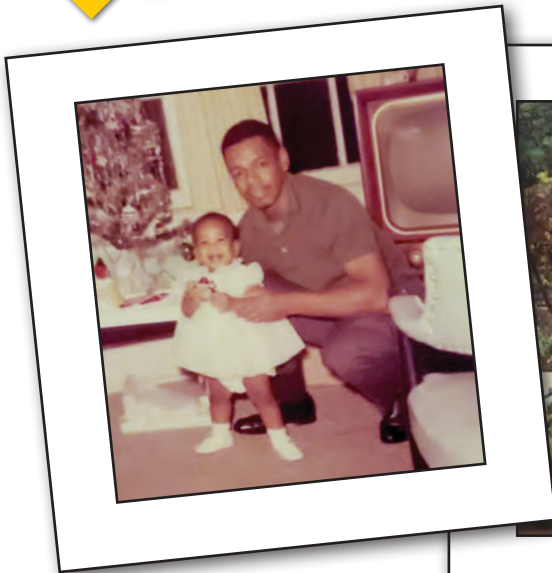
Licensed social workers, registered nurses, community health workers, and administrative assistants have responsibilities to manage services, monitor health outcomes, and support in-home independence for over 3500 program recipients:

- **MI Choice Waiver:** For Medicaid-eligible home and community-based care
- **Project Choice:** For those at risk of entering a nursing facility
- **Community Transition Services:** To move from nursing homes back to A Pothe community
- **Senior Telehealth Connect:** Remote patient monitoring for Medicare beneficiaries, as well as DAAA program recipients
- **Veteran-Directed Home & Community Based Services:** This cooperative program with the Veteran's Administration teams DAAA's care management services with VA services and benefits to maximize care to qualifying Veterans and their families.

Care for Unseen Disabilities

Shawn Booker appears to be the picture of health, but only on good days. Instead, she lives with an autoimmune disease that causes debilitating pain. Her first symptoms surfaced in childhood rashes that were a mystery to doctors. As an adult, she missed the highlights of her son's high school years because of pain. It was years before she was diagnosed and treated, filling her life with emergency room visits which are occasionally still needed. Her illness is not silent for the DAAA Support Coordinator, Immaculata Osueke, who oversees the management of her care in the MI Choice Waiver program. The two were able to connect in person when restrictions lifted for in-home visits.





Caregiver Advocacy

What it Means to Care for Aging Parents

Krystal Fields didn't fully realize the investment of buying a two-family flat in the 1990s. She thought her parents might share the house someday when they retired and planned to travel. Widowed in 2006, it was Wesley Fields, her dad, who moved into the first floor unit after 13 years of living alone.

Krystal had noticed changes in her dad's eating and sleeping habits, as well as bumps and bruises from apparent falls, back in 2014. She was worried about his safety, but Mr. Fields resisted assisted living options, even after two medical

emergencies. Until 2019: That's when Krystal moved her dad to the first floor of the two-family flat. Krystal is on the upper floor, and their bond is stronger than ever.

Mr. Fields receives home-delivered meals from DAAA while Krystal is the primary caregiver. Whenever needed, the DAAA Caregiver Support Team advises and counsels Krystal, helping her to navigate the complex network of services available to her.

Wesley Fields, now 97, utilizes a private

Caregiver Support Services

What it Means to Access Help

The stress of caring for her husband Amos with Alzheimer's Disease was taking a toll on Victoria Gunn when she reached out to DAAA's Caregiver Support Team. Her husband retired as a pipefitter from a Chrysler Corporation plant after 33-plus years.

Victoria worried that their financial resources could be exhausted if caregiving needs would escalate. What she didn't know was that her husband already had caregiver benefits as part of his retirement plan. The Caregiver Support Team at DAAA made that discovery, and a

caregiver now helps for four hours a day, six days a week. Victoria's cloud of stress was lifting, giving her time for self-care, and more stress-free, loving support to Amos.

We don't know what we don't know is an accurate and common phrase. That's why the Detroit Area Agency on Aging is called The Senior Solution — with a growing list of caregiver resources to share with those who need help.



Caregiver Success



pay home health service to meet his changing needs. Krystal has time to address a number of advocacy issues, including her recent selection as a Caregiver Champion for the Senior Regional Collaborative of Southeast Michigan — an opportunity for her to inspire other families to explore long-term care options long before they are needed.



Grandparents Raising Grandchildren

What It Means to Parent Again

At a pop-up farmer's market close to her home, Geneva Lovelady discovered Team members from DAAA with Project Fresh coupons to immediately buy fresh produce. Living on a fixed income and raising three grandkids, she stretches every dollar to keep the family healthy. Then, when she was directed to DAAA's Caregiver Support Coordinators, she was quickly connected to additional resources, including self-care workshops that will support her now and in years to come. She is a busy grandmother who is parenting again — but not for the first time. When Ms. Geneva's daughter died of an unexpected health condition in 2005, she assumed responsibility for a two-year-old granddaughter,



with help from other family members. In 2019, when another daughter was abruptly killed, Ms. Geneva took responsibility for the three grandchildren pictured here.



OUR IMPACT

Helping People Thrive Wherever They Live



A Group Approach to Diabetes Prevention

The Detroit Area Agency on Aging serves seniors, caregivers, and adults with disabilities, no matter where they reside in our service area. Our goal is to improve the quality of life for those over age 60, and in-home services include care management, home-delivered meals, some home repairs, and Tele-health monitoring to those who qualify.

James Pace (pictured below right) makes sure you know that he is not handicapped; rather he is hand-capable. He had been bedridden for five years before a bone specialist finally diagnosed a very rare syndrome, which had caused excruciating bone pain, fractures, and muscle weakness. He showed signs of recovery just days after surgery. As a participant in

one of DAAA's long-term care programs, he qualified for a wheelchair lift, and his spirits have been lifted ever since. That's the result of person-centered care — and attention begins with the first call to DAAA.

Making Connections Indoors and Out



Sustaining Partnerships at Neighborhood Hubs

NSO – Northwest Wellness Center
18100 Meyers Rd. Detroit, MI 48235
313-397-8227

LA SED Senior Wellness Center
7150 W. Vernor Hwy. Detroit, MI 48209
313-841-8840

St. Patrick Senior Center
58 Parsons St. Detroit, MI 48201
313-833-7080

The Helm at the Boll Life Center
158 Ridge Rd. Grosse Pte. Farms, MI 48236
313-882-9600



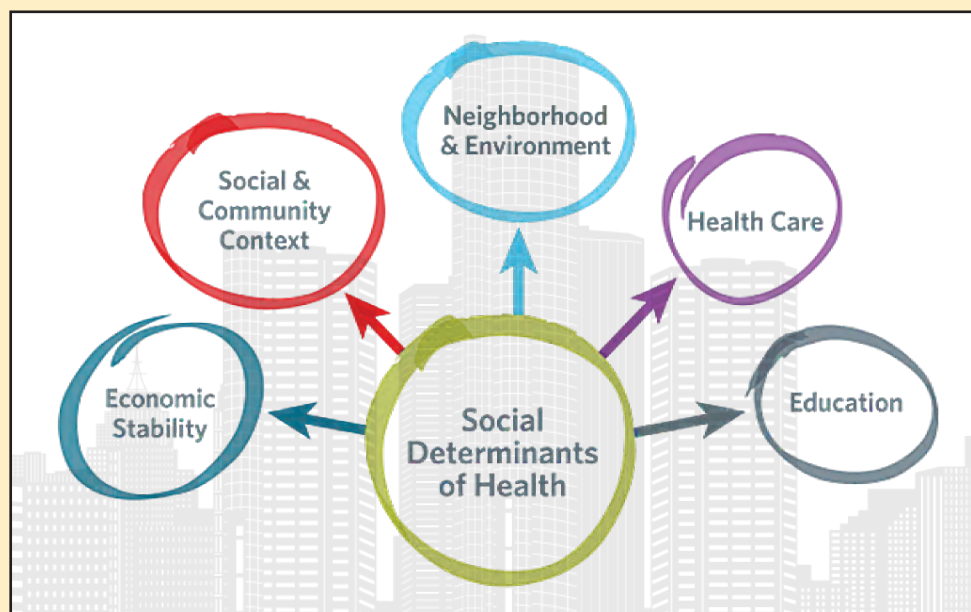
OUR IMPACT

Strong Collaborations, Stronger Results

The work of the Detroit Area Agency on Aging (DAAA) is accomplished with a dedicated team of 125 full and part-time employees, a service provider network of 120 organizations, and numerous community partners who are dedicated to building aging-friendly neighborhoods through nutrition, health and wellness, and senior services that help older people stay in their homes as long as they are able.

From DAAA's first and subsequent *Dying Before Their Time* research reports on premature deaths among people of color in our region (2003, 2012, 2020), and including deaths among the most vulnerable populations from COVID-19, the findings have underscored the need for a community-wide initiative to reduce health disparities.

In Fall 2021, DAAA partnered with AARP Michigan and the Michigan Public Health Institute (MPHI) to develop an Inclusive Health Care Community Action Plan to guide the community's steps in addressing issues of health equity and premature death of older adults. This plan was designed to focus on strategies to better address the coordination and integration of the Social Determinants of Health (SDOH) as well as issues associated with the lack of access to technology.




INCLUSIVE HEALTH CARE FINAL REPORT

A Planning and Implementation Toolkit

April 2022

Funded by the Michigan Health Endowment Fund

Detroit Area Agency on Aging
1333 Brewery Park Blvd. Suite 200
Detroit, MI 48207 | 313-446-4444
DetroitSeniorSolution.org

The process allowed establishment of the community-wide Inclusive Health Care Taskforce, with five key subcommittees, each focusing a single SDOH and the digital divide collectively over the next three years (2023-2025) through constituents, public and private partners, and other community stakeholders. It will fuel further efforts to allow our community to re-imagine how citizens can better prepare for growing older and re-shaping health care in the community through a SDOH lens. This includes further engagement of the IHC Taskforce, as well as tapping into more public and private resources to transition from planning and dreaming to implementation and community action.





DAAA Service Report

Serving Detroit, Hamtramck, Harper Woods, Highland Park and the five Grosse Pointes

(some clients may be counted in more than one category)



37,909 People are Stronger with **SUPPORTIVE SERVICES**



9,914 People are Healthier with **LIQUID NUTRITION & MEALS**



3,587 People are more Independent with **LONG-TERM CARE SUPPORTIVE SERVICES**

FY 2021-2022

SERVICE CATEGORY	# of Clients	# of Units**
Supportive Services:		
Assistance to the Hearing Impaired & Deaf	N/A	N/A
Adult Day Services	41	18,024
Caregiver Education, Support & Training	19,209	3,423
Chore Services	10	80
Elder Abuse Prevention	486	557
Friendly Reassurance	136	533
Homecare Assistance	8	2,863
Kinship Support Services	105	3,091
Legal Assistance	176	197
Mature Workers Program	46	N/A
Outreach & Assistance	524	5,777
Respite Care Services	7	1,018
Vision Services	N/A	N/A
Community Wellness Service Center		
Community Navigator	3,839	11,385
Transportation	975	20,356
Senior Center Operation	N/A	N/A
Senior Center Staffing	N/A	N/A
Disease Prevention/Health Promotion	2,501	6,173
Caregiver Education, Support & Training	N/A	N/A
DAAA Long-Term Care Ombudsman	1,105	2,211
DAAA Information & Assistance	7,337	5,557
DAAA Option Counseling	9	52
DAAA Health & Wellness	1,395	3,375
Transportation	N/A	N/A

Sub-Total

37,909

84,672

Nutrition:		
Congregate Meals	1,060	130,308
Home Delivered Meals	3,469	546,456
Holiday Meals on Wheels	4,485	11,451
Wayne County Veterans Meals	130	18,697
Friends of Detroit Meals on Wheels	19	979
NSIP	751	30,070

Sub-Total

9,914

737,961

Long-Term Care Clinical Services:		
MI Choice Waiver	1,704	1,429,477
Project Choice (Care Management)	287	31,897
Veterans Administration HCBS	89	98,291
Nursing Facility Transition Services	207	265
MI Health Link	1,300	1,023,111

Sub-Total

3,587

2,583,041

Grand Total

51,410

3,405,674



Funding Our Mission

**New Copy
to come**

Thanks to the generous donations of individuals, corporations, and foundations, the Detroit Area Agency on Aging is able to deliver more than the services in our portfolio — we're able to deliver a joy that comes when the people we serve know they are supported by so many others in our community.

We are especially grateful to the major donors in our region who are committed to keeping the people we serve at the top of their lists. Proudly, we share that 100% of all contributions are used to serve older adults and those living with a disability in our region. As Servant Leaders, we are grateful for the trust that is placed in us as we direct the donations to meet the growing and changing needs of those we serve. As the pandemic continued during this fiscal year, the giving increased. No matter how large or small the contribution, we were overwhelmed with the generosity of our donors, and every dollar was valued!

Our Donors: Stories of Generosity

DTE Foundation

Holiday Meals on Wheels for Christmas has been supported by the DTE Foundation for 15 years, and the pandemic did not stop this tradition to bring meals and smiles of joy to the doorsteps of older adults in our region. With a modified schedule, over 5,000 Christmas meals were delivered. It was a partnership between DAAA, DTE Foundation, and our meal provider, TRIO Community Meals — all committed to keeping the tradition alive.



DTE Public Affairs Employee Engagement and Impact

Immediately following the area flooding in June 2021, the DTE Public Affairs Employee Engagement and Impact team jumped into action by assembling and donating cleaning supply kits for 100 seniors to help support clean ups. The kits were assembled at Beacon Park in Detroit. DTE team members helped load vehicles and also made deliveries.



Ford Motor Company Fund

The Ford Fund leaped into action at the onset of the pandemic by lending delivery drivers and logistics for transporting PPE to direct care workers providing services to older adults and those living with a disability. As the pandemic progressed, the Ford Fund donated over 100,000 surgical masks to seniors receiving home-delivered meals, in addition to supporting Holiday Meals on Wheels for Thanksgiving.



United Way for Southeastern Michigan

Forging a new relationship brings many unknowns but when you have a shared purpose and mission to meet people where they are and offer solutions to the challenges they face — it's a match made in heaven! DAAA was proud to partner with UWSEM and grateful for their Emergency COVID Response donation that supported home-delivered meals to seniors that continued to shelter in place even after the restrictions were lifted. UWSEM donated over \$200,000 toward emergency meals and 1,000 Chromebooks to help seniors connect with the world and stay safe.





Detroit Area Agency on Aging

STATEMENT OF REVENUES & EXPENDITURES

OCTOBER 1, 2021 - SEPTEMBER 30, 2022

Numbers rounded

PUBLIC SUPPORT & REVENUE		
Federal Funds	\$31,953,022	35.06%
State Funds	18,324,471	20.51%
Private Contributions (Net of Direct Costs of \$71,929)	235,161	0.52%
Other Funds	2,938,689	0.51%
MI Health Link	21,537,788	41.20%
In-Kind & Program Income	826,986	2.20%
Total Revenue	\$75,816,117	100.00%
EXPENDITURES		
AAA Administration	\$585,023	0.40%
Supportive Services *	3,597,018	6.21%
Nutrition **	4,760,764	6.73%
Michigan Health Link	21,273,127	42.36%
Senior Employment and Training	529,328	1.03%
Medicare Medicaid Assistance Program	188,115	0.24%
Nursing Facility Transition Services	252,969	0.33%
Care Management	799,734	1.07%
Michigan Choice Elderly & Disabled Waiver	37,725,198	40.85%
Veterans Home and Community Based Services	2,170,292	0.59%
Other	876,205	0.19%
Total Expenditures	\$72,757,773	100.00%
Excess Revenue over Expenditures	\$3,058,344	

* Supportive Services include Home Care Assistance, Adult Day Care, Information and Assistance, Outreach and Assistance, Respite Care, etc.

** Nutrition includes Home Delivered Meals, Congregate Meals and Holiday Meals on Wheels Programs, as well as the Wayne County Veterans Meal Program.

Independent Auditor's Report

Dated January 19, 2023

Issued by Maner, Costerisan PC, Certified Public Accountants • See report at www.DetroitSeniorSolution.com

Auditor's Opinion

In our opinion, the financial statements referred to above present fairly, in all material respects, the financial position of Detroit Area Agency on Aging as of September 30, 2022, and the changes in its net assets and its cash flows for the year then ended in accordance with accounting principles generally accepted in the United States of America.



OUR IMPACT

Service + Sustainability = Solutions

Who We Are ...

The Detroit Area Agency on Aging is a nonprofit agency that serves older persons, adults with disabilities, and caregivers residing in Detroit, Hamtramck, Harper Woods, Highland Park and the five Grosse Pointes. We are one of 16 Area Agencies on Aging in the state of Michigan and 622 in the nation. We are governed by a 29-member Board of Directors, responsible for the oversight of our mission and the management of our strategic planning process, programs, services, and advocacy efforts.

Our Shared Vision ...

To create a community that cares for the vulnerable and advocates for the well-being of our constituents.

Our Core Values ...

- **Person-Centered Services:** Teamwork and Collaboration
- **Trust and Respect:** Accountability
- **Integrity and Professionalism:** Commitment to Community
- **Excellence and Quality:** Celebration of Diversity



DETROIT AREA AGENCY ON AGING

SERVICE	PEOPLE	GROWTH	FINANCE	QUALITY
<ul style="list-style-type: none"> • Develop and allow community needs assessment and strategic plan to guide the funding of programs and services. • Build upon our partnerships in areas of behavioral health, poly pharmacy and other disciplines in the MLTSS arena. • Advocate for services and programs needed in our community. 	<ul style="list-style-type: none"> • Reduce agency attrition rate from 2.5% to 1%. • Assist, identify and recruit individuals to participate on BoD and AC per DAAA By-Laws and needs. • Institute leadership development program. • Invest in the development and growth of DAAA team members. • Advocate for the needs of our constituents. 	<ul style="list-style-type: none"> • Increase the number of unduplicated individuals served in all service categories by 15%. • Incorporate private pay and cost sharing programs and services. • Increase funds raised via program income, special events and investment strategies by \$250,000 to support non-nutritional programs and services. • Advocate for legislation, policies and funding that helps our community. 	<ul style="list-style-type: none"> • Rebalance, repurpose and restore funding for intended programmatic use. • Examine and determine most effective strategies for utilization of excess revenue funds. • Generate agency profits for reinvestment into agency programs and operations. 	<ul style="list-style-type: none"> • Improve DAAA's COAR ranking from bottom percentile to be within top five of AAA's statewide. • Retain CARF and NCOA accreditation. • Become a Malcolm Baldrige Award Recipient. • Develop metrics and criteria to determine outcomes and value to agency.



FY 2021-2022 Communities Served by DAAA

**Detroit, Hamtramck, Harper Woods,
Highland Park and the five Grosse Pointes**

DETROIT

Size: 142.9 sq. miles 2021 Population: 632,464
Mayor Mike Duggan 60+ Population: 133,047
www.detroitmi.org 313-224-3400

HAMTRAMCK

Size: 2.1 sq. miles 2021 Population: 28,000
Mayor Amer Ghalib 60+ Population: 2,317
www.hamtramck.us 313-800-5233

HARPER WOODS

Size: 2.629 sq. miles 2021 Population: 15,275
Mayor Valerie Kindle 60+ Population: 2,637
www.harperwoodscity.org 313-343-2500

HIGHLAND PARK

Size: 2.97 sq. miles 2021 Population: 8,902
Mayor Glenda McDonald 60+ Population: 2,935
www.highlandparkmi.gov 313-252-0050

GROSSE POINTE

Size: 2.25 sq. miles 2021 Population: 5,584
Mayor Sheila Tomkowiak 60+ Population: 1,570
www.grossepointecity.org 313-885-5800

GROSSE POINTE FARMS

Size: 12.33 sq. miles 2021 Population: 10,004
Mayor Louis Theros 60+ Population: 2,843
www.grossepointefarms.org 313-885-6600

GROSSE POINTE PARK

Size: 3.71 sq. miles 2021 Population: 11,419
Mayor Michele Hodges 60+ Population: 2,621
www.grossepointepark.org 313-822-6200

GROSSE POINTE SHORES

Size: 19.08 sq. miles 2021 Population: 2,613
Mayor Ted J. Kedzierski 60+ Population: 987
www.gpshores.gov 313/881-6565

GROSSE POINTE WOODS

Size: 3.24 sq. miles 2021 Population: 16,266
Mayor Arthur W. Bryant 60+ Population: 4,583
www.gpwwmi.us 313-343-2440

Source: 60-Plus Data: 2016 - 2020
American Community Survey Data



DAAA Board Members

Wayne W. Bradley, Sr., *Chairman*
Alice G. Thompson, *1st Vice Chair*
Juanita Hernandez, *2nd Vice Chair*
Mark Wollenweber, *Treasurer*
Navid Sayed, *Assistant Treasurer*
Stacia Little, *Secretary*
Henry Conerway, Jr., *Assistant Secretary*
Suzanne Berschback
Thomas Cervenak
Terra DeFoe
Byran Ecton
Louis Green
Reginald Hartsfield
Sylvester Hester
Reverend Jim Holley, Ph.D.
Marilyn French Hubbard, Ph.D. (10/2021-08/2022)
W. Anthony Jenkins, Esq.
Fay Keys, DL, MSW, MLS
Reverend Oscar W. King, III
Sherry E. McRill
Tomara Nolen
Amy O'Leary
Kenneth Poynter
Michele Robinson
Sharmaine Robinson
Director Emeritus
Elaine Williams

Advisory Council Members

Victor Arbulu, *Chair*
Phyllis Edwards, *Secretary*

Sharon Bell	Debra Lichtenberg
Sandra Booker	Democale Randle
Deloris Cortez	Charles Reese
Nancy Courtney	Patricia Simpson
Rose Marie Cutler	Virginia Skrzyniarz
Timzetta Dickson	Alberta Trimble
Elmer Duff	The Honorable Martha G. Scott
Katy Graham	Wayne County Commissioner
Beverlyn Hilton	Katie Wheatley
Ann Kraemer	Yvonne White

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Senior Telehealth CONNECT

STAY HOME, STAY WELL

We Are Here For You

- Medication Management
- Decreased ER Visits
- Prescription Refills
- In-home Visits & Deliveries



Remote Patient
Monitoring



Home Phone



Smart Phone

THE **SENIOR**  *Solution*

Serving Detroit, Hamtramck, Harper Woods, Highland Park & the 5 Grosse Pointes

1333 Brewery Park Blvd. Ste. 200 | Detroit MI 48207 | 313-446-4444

www.DetroitSeniorSolution.org